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## SATISFIED CUSTOMER GUARANTEE

Hot Screen AB's ambition is to have completely satisfied customers.

Our customer-guarantee includes heat-transfers produced by Hot Screen AB. The guarantee includes heat-transfers and the guarantee duration is up to 3 months from delivery date.

If you as customer isn't satisfied with the product we delivered you have to return the heat-transfer that didn't meet your expectations together with a cover letter, where you with a simple explanation write how you wish to be compensated. ( Naturally Hot Screen AB will reimburse you for your shipping-costs)

The compensation can be either newly-produced heat transfers, or your money back.

If you choose to get the transfers reproduced they will be produced by us the fastest way possible.

